

# Reno County

Department of Aging



120 W. Avenue B  
Hutchinson, KS 67501  
Phone: (620) 694-2911

[www.renocountyks.gov/Aging](http://www.renocountyks.gov/Aging)



### Mission Statement:

To provide unbiased information, outreach and referrals to persons 60 and older or those who care for them; empowering informed decision-making, promote healthy aging, and support senior centers and agencies that assist older adults to remain in their community of choice, socially active and engaged to minimize institutionalization.

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### **Department Service:**

- Advocacy & Referrals
- Welcomed Walk-ins and Appointments
- Medicare Enrollment
- Free SHICK Consultations
- Information on Medicaid, Advance Directives  
Other Government Programming
- Provide Educational Presentations & Workshops on Aging and promote healthy aging

### **Support Senior Centers & Agencies that serve older adults**

- Social engagement
- Home modifications
- Nutrition
- Health Clinics
- Volunteerism
- Personal Resources



Reno County Department of Aging  
120 W. Avenue B  
Hutchinson, KS 67501

Phone: (620) 694-2911  
Fax: (620) 694-2767

Office Hours

Monday – Friday

8:00 AM – 12:00 PM and 1:00 PM – 5:00 PM

Closed 12:00 PM – 1:00 PM

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# ***America the Beautiful National Parks & Federal Recreational Lands Pass***

*Great Plains Nature Center*

*6232 E 29th St N, Wichita, KS 67220*

*Phone: (316) 683-5499 | Monday—Saturday, 9am—5pm*

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**Purpose:** Provides a discount of federal use fees to parks, monuments, and recreation areas administered by the federal government which charge an entrance fees.

**Services:** The America the Beautiful pass is a lifetime entrance permit to Federal recreation lands.

**How to Apply:** Application must be made in person at any Federal recreation site or by mail.

**Website:** [www.nps.gov](http://www.nps.gov)

**Eligibility Requirements:** Citizens or permanent residents of the U.S., age 62 or older. Will need to provide proof of age by showing driver's license.

**Fees:** Lifetime Senior Pass—\$80

Annual Senior Pass—\$20

**Website:** [www.usparkpass.com](http://www.usparkpass.com)

**Funding Source:** Federal Government

***American Red Cross of  
South Central & Southeast Kansas***

*707 N. Main, Wichita, KS 67203*

*Phone: (316) 219-4000*

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**Purpose:** To help people prevent, prepare for and respond to emergencies.

**Services:** Programs and services include CPR, first-aid, swimming, babysitting, Free Disaster classes; Emergency communications with military personnel and families; Community Blood Drives; smoke alarms and Project Deserve Utility Assistance.

For information about any of these services, contact the American Red Cross Office.

**Funding Source:** United Way of Reno County, program donations, and bequests

**Websites:** [www.redcross.org](http://www.redcross.org) (National)

[www.unitedwayofrenocounty.org](http://www.unitedwayofrenocounty.org) (Local)

## **Beyond Barriers**

*(Formerly Prairie Independent Living Resource Center)*

*115 East 4th Street, Hutchinson, KS 67501*

*Phone: (620) 663-3989 or Toll-free 888-715-6818*

*TDD (620) 663-9920*

*Monday—Friday, 8am—5pm*

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**Purpose:** Provides services designed to empower an individual to participate in community life to the greatest extent possible, and to experience a productive, dignified life.

**Services:** Advocacy; Peer Counseling; Independent Living Skills Training; Information and Referral; Braille Literacy; The Work Program and Employment Counseling; Financial Management Services; and programs for people age 55 and older with extensive vision loss.

**Funding Source:** Governmental grants.

**Website:** [www.beyondbarriersks.com](http://www.beyondbarriersks.com)

## **BrightHouse**

125 W. 2nd, Ste. B, Hutchinson, KS 67501

Office: (620) 665-3630

Crisis Line: (620) 663-2522 (24 Hours)

Text: LIGHT to 847411

Office: Monday—Friday, 8am—4:30pm

Email: [info@brighthouseks.org](mailto:info@brighthouseks.org)

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**Purpose:** Provides confidential support, advocacy, information and referral to victims of domestic and sexual violence. Provides education and intervention information to adults & children.

**Services:** Crisis line; trained advocates offer confidential, emotional support to victims, family and friends; accompany victims to medical, legal, and court events; assistance filing petitions for protection from abuse order, stalking orders. Temporary emergency shelter for victims and their children; community education presentations; support groups for women & children.

**Fees:** None

**Funding Source:** City of Hutchinson, Reno County, United Way of Reno County, State and Federal grants, foundation grants, contributions and fundraising

**Website:** [www.brighthouseks.org](http://www.brighthouseks.org)

***Carrefour Crisis Center***  
***Horizons Mental Health Center***

*311 W. 2nd Avenue, Hutchinson, KS 67501*

*Toll free 800-794-0163*

*24 hours, 7 days a week*

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**Purpose:** Provides immediate response to those in a crisis regarding any aspect of mental health.

**Services:** Emergency telephone and face-to-face crisis counseling and referral information.

**Fees:** Will not deny necessary and appropriate services to anyone solely due to the inability to pay. Fees may be adjusted or reduced to comply with applicable regulations.

**Funding Source:** City, County, State, Third Party Insurance, Fees.

**Website:** [www.hutchregional.com/horizons-mental-health-center/servicesoverview/carrefour-crisis-center](http://www.hutchregional.com/horizons-mental-health-center/servicesoverview/carrefour-crisis-center)

## ***Christian Soup Ministry, Inc.***

*301 East 3rd, Hutchinson, KS 67501*

*Phone: (620) 662-6468*

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**Purpose:** A place of Christian fellowship and a source for basic needs for those unable to provide for themselves.

**Services:** Free meals, groceries, and clothing.

**Website:** [www.orlhutch.org](http://www.orlhutch.org)

### **Food Bank**

Tuesday & Thursday

2:00 - 4:00 p.m.

### **Clothing Bank**

Tuesday, Thursday & Saturday

2:00 - 4:00p.m.

### **Meals**

Monday, Tuesday, Thursday, and Saturday

Serving begins at 5:00p.m.

Doors open at 1:00p.m, Monday—Friday,  
and 2:00 p.m. Saturdays.

Delivery to seniors if by medical referral  
and low income.

Donations accepted. Available to all in need.

## ***First Call for Help of Reno County***

921 E 4th Ave, Ste. A, P. O. Box 2203

Hutchinson, KS 67501

Phone: (620) 669-0159

*Open Walk-in — Tuesday & Thursday: 9am—3pm*

*By appointment only:*

*Monday, Wednesday, Friday: 8am—5pm*

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**Purpose:** Provides information, referrals, and outreach services to citizens, organizations and agencies in Reno County.

**Services:** Helps people of all ages obtain assistance in solving their special problems. Makes the delivery of social services more efficient by rendering timely, accurate information, making appropriate referrals, minimizing duplication, coordinating needed services, locating all available resources in the community and making subsequent contacts to see that the people get the help they need to the extent it is available to them.

**Funding Source:** City of Hutchinson, Reno County Department of Aging grant, and public donations.

**Website:** [www.firstcallreno.com](http://www.firstcallreno.com)

## ***Friends in Action Program & Friends in Action Shopping Team***

*HCC, Davis Hall-815 N Walnut  
1300 N Plum, Hutchinson, KS 67501  
Phone: (620) 665-4960  
Monday—Friday, 8am—5pm*

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**Purpose:** Support volunteerism while providing these volunteers aged 55 and older with fulfilling community tasks and grocery programming.

**Services:** Staff matches Friends in Action volunteers with isolated individuals 55 and older in need of companionship. Volunteers provide regular weekly friendly visits.

**Friends in Action Shopping Team:** Volunteers are matched with homebound seniors to provide grocery shopping twice per month.

**Application Procedure:** Call to schedule an appointment to complete an application and begin the interview process.

**Fees:** None.

**Funding:** Hutch CC, United Way and donations.



**Website:** [www.volunteermatch.org](http://www.volunteermatch.org)

## **Friendship Meals—SCKAAA**

700 N Walnut, Hutchinson 67501

Phone: (620) 442-0268

Website: [www.sckaaa.org](http://www.sckaaa.org)

Office: Monday—Friday, 7:30am—4:30pm

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**Purpose:** Provides nutritionally balanced meals for persons age 60 and older.

**Services:** Congregate and home delivered hot meals, 5 days a week. Contact SCKAAA to check areas of availability.

**How to Reserve:** Reserve one day in advance, at the center of your choice.

**Fees:** Suggested meal donation is \$5.00 per meal.

### **Hutchinson**

The Salvation Army  
700 N Walnut St.  
(620) 663-7491  
Serving 11am – 1pm

### **Turon**

Community Bldg.  
& Senior Center  
115 S Burns St.  
(620) 497-6555

### **Pretty Prairie**

Prairie Center  
300 S Rhodes St  
(620) 459-6572

## ***Horizon's Mental Health Center***

*1600 N. Lorraine, Ste. 202, Hutchinson, KS 67501*

*Phone: (620) 663-7595*

*Monday –Thursday: 8am—7pm, Fridays: 8am—5pm*

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**Purpose:** Provides a complete range of mental health services by specialized professionals.

**Services:** Counseling; Adult, Children, Marriage and Family Psychological Testing, Psychiatric Assessment, Community Based Services, Crisis, Adult & Children Case Management, Supportive Employment, Employee Assistance Program and Community Prevention and Education Services.

**Fees:** Horizons will not deny necessary and appropriate services to anyone solely due to inability to pay. Fees may be adjusted or reduced to comply with applicable regulations.

**Funding Source:** City, County, State, Third Party Insurance, and fees.

**Website:** [www.hutchregional.com/horizons-mental-health-center](http://www.hutchregional.com/horizons-mental-health-center)

# ***Housing***

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There are many levels of living accommodation available to facilitate a person's preference in lifestyles, activities and health care needs.

There are a vast number of living options, and this guide is unable to provide them all. Please contact the Department of Aging as a list may be available. The listing may not be all inclusive and/or may be outdated as changes occur without notice.

## **Types of Living and Definitions**

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**Independent Living** in apartments, duplexes and cottages which allows both an independent lifestyle and participation in facility activities.

**Assisted Living** is a collective living arrangement with personal care 24/7, and assistance with daily tasks (bathing, dressing and medications, etc.) as needed.

**Home Plus** is like assisted living and is a residence carrying for no more than eight to twelve individuals who need personal care and may require assistance with daily living activities.

**Nursing Care** is a long-term care facility which provides nursing on a temporary or permanent basis.

**\*Skilled Care** is provided by licensed nursing personnel, available on a 24 hour/day basis, and provided under the general direction of a physician. Also provided are skilled rehabilitation services like physical, occupational & speech therapy.

**\*Intermediate Care** is like skilled care; not for an acute medical condition and requires 24-hour licensed personnel.

## ***Housing (Continued)***

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### ***HUD Housing Authorities***

**Purpose:** HUD oversees various housing assistance program aimed at ensuring fair and equal housing opportunities for all. HUD is a federal program and is administered by the U.S. Department of Housing and Urban Development.

**Services:** Provides eligible low-income individuals and/or families with subsidized rent payments in privately owned properties.

#### **Cowley County Housing Authority**

(Southeast & South-Central KS — 10 Counties)

304 S Summit

Arkansas City, KS 67005

(620) 442-6063

#### **Hutchinson (Reno County)**

1600 North Lorraine, Ste. 208

Hutchinson, KS 67501

(620) 663-8415

#### **South Hutchinson (Reno County)**

441 N Washington St.

South Hutchinson, KS 67505

(316) 665-6473

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#### **Noel Lodge — Emergency Lodging (Shelter)**

400 West 2nd, Hutchinson, KS 67501

Opens at 5pm

(620) 259-7769

## ***Hutchinson Community College***

*1300 N. Plum, Hutchinson, KS 67501*

*Admissions Office (620) 665-3535*

*E-mail: [admissions@hutchcc.edu](mailto:admissions@hutchcc.edu)*

*Monday—Friday, 8am—5pm*

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**Purpose:** Provides educational opportunities for all people in a range of courses and non-credit options.

**Services:** College credit courses, credit hour discounts for individuals over 60, Adult Basic Education, and preparation for GED testing, and online education and non-credit courses.

**How to Apply:** Contact office for details.

**Funding Source:** Federal, State, local & tuition

**Website:** [www.hutchcc.edu](http://www.hutchcc.edu)

## ***Hutchinson Meals on Wheels, Inc.***

*700 Monterey Place, Hutchinson, KS 67501*

*Phone: (620) 665-5711*

*Email: hutchinsonmow@gmail.com*

*Monday—Friday, 7:30am—12:30pm*

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**Purpose:** Provides hot meals to homebound individuals.

**Services:** Delivery of hot meals to recipients five days a week, except major holidays. Special diet meals are available.

**How to Apply:** Telephone or referral from agency.

**Eligibility Requirements:** Older adult 60+ , a resident of Hutchinson and are homebound, per disability and unable to prepare their own meals.

**Funding Source:** Fees, Reno County Department of Aging grant, United Way of Reno County, and donations.

**Website:** [www.hutchmow.com](http://www.hutchmow.com)



## ***Hutchinson Public Library***

*901 N. Main, Hutchinson, KS 67501*

*Phone: (620) 663-5441 Email: [info@hutchpl.org](mailto:info@hutchpl.org)*

*Monday—Thursday, 10am—8pm,*

*Friday—Saturday, 10am—6pm*

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**Purpose:** Meeting our citizens' needs for reading, learning, and information.

Application is required for a library card.

**Services:** Business: (ext. 114) Meeting rooms, memorial/honor books.

Children's: (ext. 145) Family story times, craft times, computers.

Public Services: (ext. 116) Books, videos, art, books on tape, magazines, cassettes, CDs, and voter registration.

Outreach Service: (ext. 116) Delivery of library materials within the city limits to people who are homebound.

Reference/Information: (ext. 137) Answering questions in person, by phone, fax (620) 6331583), or e-mail ([reference@hutchpl.org](mailto:reference@hutchpl.org)). Tax forms, adult education, public use equipment.

Special Services: Video eye for visually impaired, Adult education (ext. 143), Makers Space (ext. 133)

**Homebound Outreach Program:** call (620) 663-5441 for details.

**Funding:** Federal, State, and Local taxes; private donations

**Website:** [www.hutchpl.org](http://www.hutchpl.org)

## ***Hutchinson Regional Medical Center***

*1701 East 23rd, Hutchinson, KS 67501*

*Phone: (620) 665-2000*

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**Purpose:** Hutchinson Regional Medical Center is an acute care, not-for-profit hospital with 200 acute care beds and 11 skilled nursing beds.

### **Services Include:**

Main & Information	<b>665-2000</b>
Physical Therapy	665-2104
Occupational Therapy	
Speech Therapy	
Rehabilitation	
Cancer Treatment Center	662-1212
Social Services	665-2470
DaVita Dialysis Center	728-0440
Dialysis – Outpatient	665-3172
Heart & Vascular Services	665-2061
Hospice & HomeCare	665-2473
Lifeline**	665-2473

\*\*Lifeline is a personal emergency response system that provides a feeling of security for individuals in their home.

Phone numbers are not all inclusive and may change at any time.

**Website:** [www.hutchregional.com](http://www.hutchregional.com)

**Information and Referral**  
**Reno County Department of Aging**  
120 W. Avenue B, Hutchinson, KS 67501  
Phone: (620) 694-2911 Fax: (620) 694-2767  
Monday—Friday, 8am—5pm Closed: 12pm—1pm

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**Purpose:** Provides a centralized source of information on services available to persons 60 and older in Reno County.

**Services:** Information and referral as needed for individuals and/or groups with various types of information concerning social service agencies, health care, etc. as well as linking people with appropriate agency or service. Follow-up is provided.

**Eligibility Requirements:** Reno County resident and 60 years of age or older

**Fees:** None. Donations are accepted.

**Funding Source:** Reno County Aging Mill Levy funds and Older Americans Act grant funding through the South Central Area Agency on Aging (SCKAAA).

**Website:** [www.renocountyks.gov/Aging](http://www.renocountyks.gov/Aging)

## ***Interfaith Housing & Community Services Inc.***

*1326 East Ave. A, Hutchinson, KS 67501*

*Phone: (620) 662-8370*

*Mondays, 9am—5pm Tuesday-Thursday, 7:30am—5pm*

*Fridays, 8am—12pm*

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**Purpose:** Provides housing repair/ rehabilitation service to low-income homeowners; assists persons who are qualified to purchase homes through down-payment grants, low-interest loans, loan guarantors, or combination; builds low-cost housing for qualified persons; assists low-income renters through development of rental projects budgeting.

**Service:** Repairs/rehabilitates homeowner occupied residences; Assists persons with a first-time home purchase; and offers volunteer opportunities in home repair area.

**How to Apply:** Call I.H.C.S. Office.

**Eligibility:** Varies with each service.

**Fees:** No fees, except for first time home buyers only. Application fee is \$30.00.

**Funding Source:** Private donations, federal grants, and Reno County Dept. of Aging grant.

**Website:** [www.interfaithks.org](http://www.interfaithks.org)

## ***Kansas Advocates for Better Care***

*536 Fireside Court, Suite B, Lawrence, KS 66049*

*Phone: (785) 842-3088 Toll-free: 800- 525-1782*

*Email: [info@kabc.org](mailto:info@kabc.org)*

*Monday—Friday, 8am—5pm*

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**Purpose:** To advocate for quality long-term care in Kansas.

**Services:** Advocacy, educational publications, service reports, meetings and training. Assists older adults and families learn about long-term care options at home, in assisted living, and nursing facilities as well as issues affecting the quality of care. Topic I include care options, financing care, inspection reports for local facilities, elder abuse, neglect and exploitation etc.

**How to Apply :** Call the Toll-free number 1-800-525-1782 or visit website: [www.kabc.org](http://www.kabc.org)

**Fees:** None - Donations accepted

**Funding Source:** Not-for Profit Organization operated through Endowments and donations.

**Website:** [www.kabc.org](http://www.kabc.org)

# **Kansas Commission on Veterans Affairs**

1625 East 30th Hutchinson, KS 67502

Phone: (620)662-7131 or (620) 665-8647

Fax: (620) 665-1008

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**Purpose:** Assistance with veterans benefits.

**Services:** For veterans and their surviving dependents :

1. Service-connected disability payments
2. Non-Service-connected disability payments
3. Service-connected death compensation
4. Non-service-connected death pension
5. Educational benefits for dependents of deceased/disabled veterans; aid and attendance; burial flag; burial expenses; headstone and memorial marker; loans; civil service preference

**Eligibility:** Dependent on extent of disability:

**Level 1** Low income persons who meet the eligibility guidelines will receive the basic benefit amount.

**Level 2** Eligible persons who are housebound will be eligible for increased benefits.

**Level 3** Highest benefits provided to those in need of regular "aid & allowance", i.e.: nursing home.

**Website:** [www.kcva.ks.gov](http://www.kcva.ks.gov)

# **Kansas Department of Children and Family Services**

1700 E. 11th Ave., Hutchinson, KS 67501

Phone: (620) 663-5731 TDD: 1-800-766-3777

Hotline: 1-800-922-5330 Fax: (620) 663-7868

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## **ADULT PROTECTIVE SERVICES**

**Purpose:** Intervention activities directed toward safeguarding the well-being and general welfare of adults in need of protection. Intervention is available to adults who are unable to protect themselves and who need assistance in dealing with abusive, neglectful, or exploitative situations.

**Services:** Adult Protective Services Social Workers investigate reports and provide protective services to adults residing in the community, adults residing in facilities licensed/certified by DCF and to adults residing in adult care homes and other facilities licensed by the Kansas Department of Health and Environment. Emergency Support Services and Guardianship and Conservatorship services are also provided.

**How to Apply:** Call (620) 663-5731 to apply.

**Abuse & Neglect Hotline# 1-800-922-5330**

**Funding Source:** Federal and State

**Website:** [www.dcf.ks.gov](http://www.dcf.ks.gov)

***Kansas Legal Services***  
***Reno County Courthouse***

*206 West 1st, Hutchinson, KS 67501*

*Phone: (620) 694-2955*

*Monday—Friday, 9am—5pm*

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**Purpose:** Provides legal services for Reno County residents of low-income age 60 and over.

**Services:** Legal advice and representation as appropriate, e.g.: social security issues, landlord/tenant issues, domestic relations, division of assets, estate planning, Medicare/ Medicaid, Powers of Attorney & Last Wills and Testaments.

**How to Apply:** Application is taken by phone from 7:30am—5pm for adults aged 60 and older. Call: 1-316-267-3975.

**Eligibility:** For low- and moderate-income individuals and families.

**Funding Source:** City, County, United Way, Kansas Legal Services, Inc., SCKAAA—Older Americans Act.

**Website:** [www.kansaslegalservices.org](http://www.kansaslegalservices.org)

## ***Kansas Office of Veterans Services***

*Field Office: 1600 South Elm St., Hutchinson, KS 67501*

*Phone: (620) 662-7131 Fax: (620) 665-1008*

*Toll Free: 1-800-513-7731*

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**Purpose:** Veteran Service Representative's (VSRs) - accredited by the U.S. Department of Veteran's Affairs and certified annually to assist Veterans on how to begin receiving Veterans benefits for them and their family.

**Services:** VSR assistance with navigating and understanding which benefits a Veteran and their family may be eligible for and guide them through the federal claims process. Assistance is provided at **no cost** and by appointment. Please call to schedule yours and find out which benefits you and your family may qualify for.

**How to Apply:** Call for an appointment, (620) 662-7131

**Funding Source:** Federal and State

**Website:** [www.kovs.ks.gov](http://www.kovs.ks.gov)

## **KANSASWORKS Hutchinson**

609 E. 14th Avenue, Hutchinson, KS 67501  
Phone: (620) 665-3559 Fax: (620) 728-8161

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**Purpose:** Kansas Local Area I Workforce & KansasWorks Hutchinson is a one stop center for conducting job searches, getting help with resume writing, and honing interviewing skills. High-definition video conferencing equipment is available for interviewing.

**Services** for the adult and dislocated worker programs include:

Assessment of skills, aptitudes & abilities  
Career planning, Work experience,  
On-the-job training, Skills upgrading, Job  
Search Assistance, Resume & Interview  
Preparation, Job Referrals, Case  
Management & Career Counseling,  
Individual Employment Plan  
Development, Out of Area Interview Assistance,  
Relocation Assistance Workshops, GED or  
Alternative Diploma, Supportive Services during  
Training and Follow-up Services.

**Website:** [www.kansasworks.com](http://www.kansasworks.com)

## **Long-Term Care OMBUDSMAN**

900 SW Jackson, Ste. 1041, Topeka, KS 66612

Phone: (785) 296-3017

Toll-free 877-662-8362 (Kansas Only)

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**Purpose:** Improve the quality of life for residents of long-term care facilities across the state by recruiting and overseeing the efforts of volunteer long-term care ombudsmen who advocate for the health, safety, and rights of residents of long-term care facilities in Kansas.

**Services:** Advocate for residents of long-term care facilities; protect the civil and human rights of elderly persons in long-term care facilities; objectively investigate complaints and work to resolve problems.

**How to Apply:** To become a volunteer, contact the OMBUDSMAN office at the telephone number above.

### **When to Call an Ombudsman:**

- If you suspect abuse, neglect, or exploitation of a long-term care resident
- With questions or concerns about: Medicaid coverage, Resident Rights, Transfer or Discharge
- Seeking information about long-term facilities

**Funding Source:** Federal & State funds.

**Website:** [www.ombudsman.ks.gov](http://www.ombudsman.ks.gov)

## ***PrairieStar Health Center***

*2700 East 30th Ave., Hutchinson, KS 67501*

*Phone: (620) 663-8484*

*Monday—Friday, 8am—6pm*

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**Purpose:** Provides affordable quality health care and prevention services.

**Services:** Comprehensive medical and dental services, select eye services, and laboratory for people of all ages. Includes diabetes and other chronic illness, prescription drug assistance, select mental health services, nutrition and health education. Appointments are usually available within 24 hours for minor illness or injury.

**How to Apply:** Call Prairie Star Health Center.

**Eligibility Requirements:** Patients without insurance are welcome. Most types of insurance, Visa and MasterCard, are accepted. A sliding fee scale based on annual income and family size is available.

**Funding Source:** Prairie Star Health Center is a Non-profit Federal Qualified Health Center (FQHC) grant recipient.

**Website:** [www.pshcks.org](http://www.pshcks.org)

## Prairie View

*Toll Free: 1-800-992-6292*

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**Purpose:** Provides a full range of older adult mental health services that help older adults lead happy, productive lives.

**Services:** Individual, family and group therapy; psychological evaluation; psychiatric services; Alzheimer's disease assessment and counseling; memory screening; driving evaluations; support groups; substance abuse assessment and counseling; community education and workshops; consultation; partial and inpatient hospitalization available in Newton.

**Crisis Helpline is open 24/7:**

1-800-362-0180

**How to Apply:** Contact Prairie View.

**Fees:** Most services covered by private insurance, including Medicare.

**Funding Source:** Sponsored by the Mennonite churches, grants, third party reimbursement and donations.

**Website:** [www.prairieview.org](http://www.prairieview.org)

# Ride Rcat

## Reno County Area Transit

120 W. Avenue B, Hutchinson, KS 67501

Phone: (620) 694-2913

All Service Options Monday—Friday, 8am—5pm

Demand Response (Area Restriction) Saturday, 9am—2pm

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**Purpose:** General Public Transportation

For any trip purpose! First come, first served.

**Services:** Fixed Route, Paratransit and Demand Response options for all in Reno County. ADA and bike rack accessible.

**Route Fees: Fixed Routes County Trips**

All persons \$0.50 each ride \$4.00 each ride  
 One child per paying passenger, five (5) and under - Free

**Paratransit:** \$1.00 per one-way, for ADA eligible individuals. Application required. (Area restrictions apply.)

**Demand Response:** \$2.00 per one-way  
 Schedule your ride today! (620) 694-2913

**Funding Source:** Mill Levy, FTA, KDOT & Fares

**Website:** [www.renocountyks.gov/Reno-County-Area-Transit-RCAT](http://www.renocountyks.gov/Reno-County-Area-Transit-RCAT)

or scan our QR code



## **Reno County Department of Aging**

*120 W. Avenue B, Hutchinson, KS 67501*

*Phone: (620) 694-2911*

*Monday—Friday, 8am—5pm Closed: 12pm—1pm*

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**Purpose:** To provide a centralized source of information, education and referrals which enable adults 60 and older and those who care for them to make informed decisions regarding Medicare, available services, agency selection, healthy active aging and future planning.

**Services:** Educational group meetings or one-on-one consultation concerning health care, support services, housing decisions, maintaining and supporting independence, healthy active aging and emerging topics of concern to older adults.

**Eligibility:** Reno County citizens 60 years of age or older and those who care for them.

**Funding Source:** Reno County Aging Mill Levy and Older Americans Act grant funding through the SCKAAA.

**Website:**

[www.renocountyks.gov/Aging](http://www.renocountyks.gov/Aging)

## **Reno County Extension Office**

2 West 10th, South Hutchinson, KS 67505

Phone: (620) 662-2371

Monday—Friday, 8am—5pm

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**Purpose:** Provide the residents of Reno County with practical, non-biased, research-based, information of a variety of subjects.

**Services:** Personal consultation, educational programs, workshops, publications, videos and newsletters.

Topics include financial management, healthy eating, parenting, basic life skills, later life issues, clothing and textiles, food safety, agriculture technology, forage management, wildlife management and control, plant and soil nutrient management, home and market gardening, yard waste recycling, youth gardening, 4-H, county fair, youth leadership development, and after-school programs.

**Application Procedure:** Only for enrollment in special classes.

**Fees:** None except for special classes or certain publications.

**Funding:** County, State and Federal

**Website:** [www.reno.k-state.edu](http://www.reno.k-state.edu)

## **Reno County Food Bank**

921 E 4th Ave., Ste. A, Hutchinson, KS 67501

Phone: (620) 665-4076

Monday—Friday, 1pm—4pm

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**Purpose:** Provides food for families in need of emergency assistance.

**Services:** Three-day supply of food in emergency situations.

**How to Apply:** All persons seeking Food Bank assistance must be screened by a Salvation Army social worker. Call to make appointment for the food bank.

**Eligibility:** Resident of Reno County; insufficient funds to adequately supply food for family needs.

**Fees:** None.

**Funding Source:** Donations of food and money from churches, clubs, organizations and interested persons in the community.

**Website:**

[www.foodbankofrenocounty.org](http://www.foodbankofrenocounty.org)

## **Reno County Health Dept.**

209 West 2nd St, Hutchinson, KS 67501

Phone: (620) 694-2900 TDD (620) 694-2925

Email: [publichealthemerg@renocountyks.gov](mailto:publichealthemerg@renocountyks.gov)

Monday, Tuesday, Thursdays.: 7:30am—6pm

Wednesdays, 9am—6pm; Fridays, 7:30am—noon

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**Purpose:** To provide public health services that assist Reno County citizens to prevent disease, maintain health, protect the environment, and promote wellness.

### **Older Adult Health Programs/Services**

Adult Immunizations, Bathing assistance, Chronic Disease Screenings/Monitoring, Foot Care Clinics & In-home foot care, Grocery shopping, Laundry assistance, Light Housekeeping, Meal Preparation, Medication set-up, and Run Errands

**Fees:** Take most insurances and may have a charge on a sliding fee scale.

**Funding Source:** Federal, State, and local grants, Aging Mill Levy funds, County Mill Levy funds & fees for service.

### **Website:**

[www.renocountyks.gov/HealthDepartment](http://www.renocountyks.gov/HealthDepartment)

## ***Reno County Senior Centers***

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**Purpose:** Furnish a meeting place for older adults 60 and older for socialization, educational activities and recreation purposes.

**Services:** Varies with each facility.

**Hours:** Varies with each facility.

**Eligibility:** Varies with each facility.

### **Senior Centers:**

Abbyville Senior Center, Abbyville	620-286-5238
Arlington Senior Center, Arlington	620-538-2818
Buhler Adult Community Ctr., Buhler	620-543-6858
Elmdale 50+ Center, Hutchinson	620-663-2811
Haven Senior Center, Haven	620-465-3476
Nickerson Senior Center, Nickerson	620-422-5981
Prairie Senior Center, Pretty Prairie	620-459-6572
Sylvia Senior Center, Sylvia	620-899-6988
Turon Senior Citizens Ctr., Turon	620-497-6555
The Delos V Smith, Sr. Center	620-662-0111

**Funding Source:** Local Municipalities, Reno County Dept. of Aging, fundraisers, other grants and donations.

## ***Retired Senior Volunteer Program (RSVP) & Volunteer Action Corps***

*HCC, Davis Hall, 815 N. Walnut  
Hutchinson, KS 67501*

*Phone: (620) 665-4960 Email: [volunteercenter@hutchcc.edu](mailto:volunteercenter@hutchcc.edu)  
Monday—Friday, 8am—5pm*

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**Purpose:** To match the time, talents and experience of persons age 55 and over with non-profit and governmental organizations in need of volunteers. Varied volunteer assignments allow for interests, skills and time schedules to best be met.

**Services:** Staff matches volunteers with agencies in need of assistance, provides secondary excess insurance coverage for volunteers while on assignment, and provides volunteer recognition activities.

**How to Apply:** Call to schedule an appointment to complete an application form and visit with a staff member about available volunteer opportunities.

**Funding Source:** AmeriCorps, HutchCC, Reno County Dept. of Aging grant, United Way and donations.

**Website:** [www.hutchcc.edu/volunteer-center](http://www.hutchcc.edu/volunteer-center)

## ***The Salvation Army***

700 N Walnut, Hutchinson, KS 67501

Phone: (620) 663-3353

Monday—Friday, 8:30am—5pm Closed: 12pm—1pm

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**Purpose:** To provide those in need with assistance to meet basic needs and provide social and spiritual support through The Salvation Army services and activities or by referral to other agencies.

**Services:** Food, shelter, clothing, counseling, budget counseling, fan program, school supplies, and Screening for the Reno County Food Bank and Emergency Energy Fund, medications, special needs, transportation assistance, Christmas distribution, and payee program.

**How to Apply:** Contact agency for an appointment.

**Eligibility:** Varies with each program and need.

**Funding Source:** United Way of Reno County, Governmental grants, sales, and donations.

**Website:** [www.salvationarmyusa.org/ks/hutchinson](http://www.salvationarmyusa.org/ks/hutchinson)

## **Social Security Administration**

811 East 30th, Ste. A, Hutchinson, KS 67502

Toll-Free 1-877-846-8333

Monday—Friday, 9am—4pm Call for an Appointment

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**Purpose:** Establishes entitlement for the payment of Retirement, Survivors, Disability, Medicare and Supplemental Security Income (SSI) benefits.

**Services:** Provides benefits to retired workers, disabled, dependents/survivors of retired, disabled or deceased workers; SSI payments available to aged, disabled, blind persons with limited income/assets.

**How to Apply:** Call for an appointment or go to [www.socialsecurity.gov](http://www.socialsecurity.gov).

**Eligibility:** Varies depending upon program: 62 or older, insured under Social Security and plan to retire; Within three months of age 65 whether retiring or not; Someone in your family dies; You, your spouse, your dependent children suffer permanent kidney failure; Unable to work due to illness or injury that is expected to last a year or longer; A widow or widower may file at age 60.

**Funding Source:** Federal Social Security Act.

**Website:** [www.ssa.gov](http://www.ssa.gov)

## ***Volunteer Income Tax Assistance (VITA)***

*The Volunteer Center of Reno County  
815 N. Walnut, Hutchinson, KS 67501  
Phone: (620) 665-4960*

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**Purpose:** Assist taxpayers in the preparation of simple federal/state income tax returns and Kansas Homestead Tax refund applications.

**Services:** Prepare and electronically file simple federal & state income tax returns for low to moderate income households.

**Hours:** VITA assistance is available during tax season only. Call for hours.

**How to Apply:** Bring income, expense records, Photo ID & Social Security cards for all claimed on the return. Bring a copy of last year's return, if available.

**Eligibility:** Elderly, disabled, and low to moderate income individuals needing assistance.

**Funding Source:** IRS, United Way. Oversight provided by The RSVP Volunteer Center staff.

**Website:** [www.hutchcc.edu/volunteer-center](http://www.hutchcc.edu/volunteer-center)

***Weatherization Grant Program***  
***South Central Ks Economic Development District***  
*530 E. 30th, Hutchinson KS 67502*  
*Phone: (620) 259-6544 Fax: (620) 508-2042*

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**Purpose:** Assists low-income individuals to make their homes more energy efficient.

**Services:** As needed, furnaces/heaters and water heaters are checked for proper operation and repaired; houses are tested for air leaks, leaks repaired or sealed; walls are insulated; attics are insulated and vented. New furnaces can be installed in owner-occupied homes.

**How to Apply:** Telephone SCKEDD office

**Eligibility:** Based upon any one these:

1. Household income is at or below 60% of state-wide median income
2. A member of the household (during most recent 12 months) received supplemental security income
3. A member of household (during most recent 12 months) received temporary assistance to needy families
4. Homeowners and eligible renters (landlord must give permission and sign an agreement to be eligible to apply

**Funding Source:** Departments of Energy and Health & Human Services

**Website:** [www.sckedd.org](http://www.sckedd.org)

## ***Toll-Free Numbers***

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### **Health**

Alzheimer's Help Line	800-272-3900
American Diabetes Assoc.	800-342-2383
American Heart Association	800-242-8721
American Lung Association	800-586-4872
Arthritis Foundation-KS Chapter	316-263-0116
Cancer Information Services	800-422-6237
Huntington Disease Society	800-345-4372
Hutchinson VA Outpatient Clinic	888-878-6881 Ext. 41100
Kansas Advocates for Better Care ( <i>Information on Kansas Nursing Homes</i> )	800-525-1782
KS Commission for the Deaf & Hard of Hearing	785-368-8034
National Eye Care Project	800-222-3937

### **Other**

Kansas Relay Center-TDD	711 or 800-766-3777
Long-term Care Ombudsman	877-662-8362
National Fraud Hotline	800-876-7060
Veterans Affairs (Wichita)	800-827-1000

## ***Toll-Free Numbers***

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### **Aging Information**

Elder Abuse Hotline	800-842-0078
KS Dept. for Aging & Disabilities	800-432-3535
Reno County Dept. of Aging	620-694-2911
Talking Books	800-362-0699

### **Consumer Matters**

Consumer Credit Counseling	800-251-2227
Consumer Product Safety	800-638-2772
Eldercare Locator	800-677-1116
Elder Law Hotline	888-353-5337

### **Insurance & Tax Matters**

Kansas Department of Revenue (Tax Refund Line)	800-894-0318
Kansas Insurance Commissioner	800-432-2484
Medicare	800-633-4227
Medicare Fraud Hotline	800-432-3913
Senior Health Ins. Counseling of Kansas (SHICK)	800-860-5260 620-694-2911

### **Government**

Kansas Governor's Office	877-579-6757
Social Security Administration	800-772-1213
State Treasurer (Unclaimed Property)	800-432-0386

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This guide is not all inclusive as agencies may change over time. We strive to provide the most current information available at time of print. If we can be of further assistance or an update to the information within as needed, please contact us at (620) 694-2911.

Thank you!

## ***Useful Internet Websites***

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Centers for Medicare & Medicaid Service [www.cms.gov](http://www.cms.gov)

Social Security Administration Online [www.ssa.gov](http://www.ssa.gov)

Medicare and You [www.medicare.gov](http://www.medicare.gov)

Kansas Insurance Department [www.ksinsurance.org](http://www.ksinsurance.org)

Kansas Department for Aging and Disability Services  
[www.kdads.ks.gov](http://www.kdads.ks.gov)

Kansas Department of Children and Families  
[www.dcf.ks.org](http://www.dcf.ks.org)

Reno County [www.renountyks.gov](http://www.renountyks.gov)

City of Hutchinson [www.hutchinsonks.gov](http://www.hutchinsonks.gov)

City of South Hutchinson [www.southhutchinson.gov](http://www.southhutchinson.gov)

Kansas Advocates for Better Care [www.kabc.org](http://www.kabc.org)

Kansas Commission for the Deaf and Hard of Hearing  
[www.kcdhh.ks.gov](http://www.kcdhh.ks.gov)

## ***Emergency Numbers***

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Ambulance and Fire – to Report (call or text)	911
Hutchinson Police (call or text)	911
Reno County Sheriff (call or text)	911
Crisis Management (local)	(620) 665-2299
or Toll Free	1-800-794-0163
Poison Information Control Ctr.	1-800-222-1222
Adult Protective Services	1-800-922-5350
Suicide & Crisis Lifeline (call or text)	988
24/7 crisis support to anyone in suicidal crisis, mental health struggles, emotional distress, alcohol or drug use concerns or just need someone to talk to. You are not alone.	

## ***Often Sought Numbers***

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Reno County Dept. of Aging . . . . .	(620) 694-2911
Animal Control & Hutchinson Animal Shelter	(620) 694-1924
City of Hutchinson & City Court/Traffic . . . . .	(620) 694-2611
Hutchinson Regional Medical Center . . . . .	(620) 665-2000
1701 E 23 <sup>rd</sup> Ave.	
Reno County Clerk's Office- Homestead assistance	(620) 694-2934
Elections, road petitions, special tax assessments, liquor licenses and more.	
Treasurer's Office - Tags & Taxes . . . . .	(620) 694-2940
Register of Deeds – Property . . . . .	(620) 694-2942
Reno County Health Department . . . . .	(620) 694-2900
County Jail . . . . .	(620) 694-2741
KS District Court – 27 <sup>th</sup> District (County Traffic, etc.)	(620) 694-2956
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# Notes

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Need to change your Medicare Part D?  
Make an appointment with us after  
September 15th for Open Enrollment  
October 15th - December 7th.

**Reno County Department of Aging**  
**120 W. Avenue B**  
**Hutchinson, Kansas**  
**(620) 694-2911**

An important message from Medicare

**Medicare Open Enrollment**  
**October 15 - December 7**  
**Tell your friends.**



## Mission Statement:

To provide unbiased information, outreach and referrals to persons 60 and older or those who care for them; empowering informed decision-making, promote healthy aging, and support senior centers and agencies that assist older adults to remain in their community of choice, socially active and engaged to minimize institutionalization.



Reno County Department of Aging  
120 W. Avenue B  
Hutchinson, Ks 67501-5415  
Ph: (620) 694-2911 Fax: (620) 694-2767

